



*Welcome to the  
CQA Connect  
online portal*

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## WHAT IS CQA CONNECT?

CQA Connect is an extension of the Coles Quality Academy, for suppliers working in partnership with Coles to deliver the highest quality and safest products for Australians.

CQA Connect is an online portal designed exclusively for Coles Brand suppliers and team members. We have developed a number of learning modules to assist suppliers in addressing the most common issues in the supply chain.

Following feedback from Coles suppliers, we realise you have a commitment to improving the skills and knowledge of your employees, however, you needed alternative learning options in addition to face to face classes. This research has resulted in CQA Connect, an online community portal featuring essential training online, streamlined communications with Coles, feedback and advice from industry experts and exclusive access to key resources.

CQA Connect will assist your business in achieving best practice, whilst enhancing the skills of your team in the essential areas of food safety and quality required for now and into the future.

By joining the online community you will ensure that your business doesn't miss out on the latest developments and you have access to the most up to date information.



*We look forward to seeing you online with CQA Connect.*

For our full suite of all courses offered through the Coles Quality Academy, please visit [www.colesqualityacademy.saiglobal.com](http://www.colesqualityacademy.saiglobal.com)



## WHAT'S INCLUDED IN THE SUBSCRIPTION?

### FOOD SAFETY RESOURCES AND WEBINARS

The CQA Connect portal offers access to a variety of webinars, to assist you and your business meet the challenges in a changing marketplace. Webinars will address current hot topics, changes to requirements, changes to legislation, key supplier issues and more. New webinars will be added to ensure suppliers receive the latest information. CQA Connects offers exclusive access to a library of recorded webinars on topics including Allergens, Risk Assessment, Root Cause Analysis, Auditing, The Food Standard Code and more.

CQA Connect will also include a variety of resources including short videos and support documentation to assist suppliers meet the Coles requirements.

### ONLINE LEARNING MODULES

CQA connect offers a variety of online training modules. A key benefit of the CQA Connect subscription is automatic access to updated courses and new modules when they are released.

CQA Connect is a portal exclusively for Coles Brand suppliers. Access is by subscription, based on the number of users and is for a 12 month period.

## CQA CONNECT SUBSCRIPTION

### WHAT'S INCLUDED?

- 12 months access to CQA Connect
- Members only discounts to SAI Global Face to Face training
- Access to 10 live webinars per year
- Access to 13 online courses:

Coles Supplier Approval Program	Pest Control
GMP, Cleaning and Sanitation	Root Cause Analysis
Developing and Implementing an Approved Supplier Program	Implementing Foreign Body Controls
Business Continuity and Incident Management	Traceability
Quality Attribute Sheets	Allergen Management
Weight Control and Labelling	Shelf Life Validation
HACCP Refresher	New courses as developed

### SUBSCRIPTION INCLUDES



Members only discount to SAI Global face-to-face training courses



Food safety resources and webinars



Online learning modules

### WHO IS IT FOR?

Subscription is ideal for the HACCP team, QA staff, Technical Managers, QA Managers, QA Coordinators, and Supervisors and anyone who needs to understand the key requirements when working with Coles. It would be an ideal induction program for new staff.



## HOW MUCH DOES IT COST?

CQA Connect is a portal exclusively for Coles Brand suppliers. Access is by subscription, based on the number of users and is for a 12 month period. Pricing effective 1 May 2017.

### CQA CONNECT SUBSCRIPTION (12 MONTHS)

Number of users per company	1+	5+	10+
CQA Connect price per person	\$495	\$450	By negotiation

## SUBSCRIBE TODAY

CQA Connect is an essential tool for your business with a variety of subscription options designed to suit all Coles Brand suppliers. Visit [www.colesqualityacademy.saiglobal.com](http://www.colesqualityacademy.saiglobal.com) or call us on 1300 727 444 for more information on our subscription packages or to see our full suite of courses offered through the Coles Quality Academy.

## TERMS AND CONDITIONS

- Annual subscription period commences upon registration and payment of the Subscription package. Full payment of the subscription fee must be received prior to commencement. Prices include GST.
- Usernames must be nominated at the time of registration. A unique email per user, is also mandatory.
- Each subscription is entitled to 1 (one) licence transfer provided training has not begun with the individual.
- Transfers will attract an administration charge of \$70 (ex GST) per transfer.
- No cancellations or refunds once the subscription commences.
- Re-subscriptions will be issued 90 days prior to current subscription end date, after which if subscription is not renewed the licence will be put on hold for 1 months, then cancelled.
- SAI Global reserves the right to cancel subscription in violation of Code of Conduct

## ABOUT SAI GLOBAL

At SAI Global, we make Intelligent Risk possible by helping organisations proactively manage risk to achieve business excellence, growth, sustainability and ultimately, create trust.

Our integrated risk management solutions are a combination of world-class tech platforms, services and advisory capabilities that operate across the entire lifecycle allowing businesses to focus on opportunities presented by uncertainty.

Together, these tools and knowledge enable customers to develop a holistic, integrated view of risk. In Australia, we are also a leading provider of settlement related services; company, personal and property information.

SAI Global's head office is located in Sydney, Australia. We employ more than 2,000 people across 29 countries and 51 locations across Europe, the Middle East, Africa, the Americas, Asia and the Pacific.

*For more information, call 1300 727 444 or email [cqa@saiglobal.com](mailto:cqa@saiglobal.com), or visit [colesqualityacademy.saiglobal.com](http://colesqualityacademy.saiglobal.com)*

